

**PLAIN LANGUAGE SUMMARY
OF FINANCIAL ASSISTANCE POLICY**

Overview

Stanislaus Surgical Hospital (SSH) is committed to offering financial assistance to people who need medically necessary care and are not fully able to pay for the care they need. You may be able to get financial assistance if you are not insured or underinsured and meet SSH's eligibility requirements. You may also be able to receive financial assistance if paying your out-of-pocket expenses is seen as a financial hardship for you. SSH strives to make sure that the financial capacity of people who need health care services does not stop them from seeking or getting care. This is a summary of the SSH Financial Assistance Policy (FAP).

Availability of Financial Assistance

You may be able to get financial assistance if you do not have insurance, are underinsured, or if it would be a financial hardship to pay in full the expected out of pocket expenses for the medically necessary care you receive at SSH. Please note that there are certain service exclusions that are not typically eligible for financial assistance, including, but not limited to implants, cosmetic services, and other services.

Eligibility Requirements

Financial Assistance is generally determined based upon need which is decided by a review of household income based on the Federal Poverty Level (FPL) and the amount of patient responsibility. If you and/or the responsible party's income combined is at or below 350% of the federal poverty guidelines, may get discounted rates for the care given by the provider. No person eligible for financial assistance under the FAP will be charged more for medically necessary care than amounts generally billed to individuals who have insurance covering such care. If you have sufficient insurance coverage or are determined to have enough income available to pay for your care, you may not be eligible for financial assistance. Please read the full policy for complete explanation and details.

Where to Find Information

There are many ways to find information about the FAP application process, or get copies of the FAP or FAP application form. To apply for financial assistance, you may:

- Download the information online at www.stanislaussurgical.com and select "financial assistance" tab
- Request the information or assistance in writing by mail or visiting the Admitting Department at SSH 1421 Oakdale Rd. Modesto, CA 95355
- Request the information or assistance by calling 209-232-2511

Availability of Translations

The Financial Assistance Policy, application form, and the plain language summary are offered in both English and Spanish. For information about SSH's Financial Assistance Program and translation services, please call for a representative at 209-232-2511.

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How to Apply

The application process involves filling out the financial assistance form and submitting the form along with supporting documents to SSH for processing. Financial assistance applications should be sent to the following office:

Stanislaus Surgical Hospital

Attn: Patient Financial Services

1421 Oakdale Rd.

Modesto, CA 95355